



**personal finance**  
internet banking



## AIB Internet Banking

### Features of Internet Banking

**Apply for**  
internet banking

- **View balances and statements**

You can view the balances of your Personal Branch, Credit Card, Home Mortgage, Ark Life and AIB Finance & Leasing accounts.

- **Transfer Funds online**

You can transfer funds online between any of your own accounts as well as setting up pre-mandated accounts, which can be any other bank accounts in the Republic of Ireland.

- **Pay Bills online**

You can pay 10 utility companies using the online service: ESB, eircom, Gas Company, NTL, AIB Visa, AIB MasterCard, Vodafone, O2, MBNA and Esat Fusion. These have to be set up by us before you can pay your bills. If you are a registered customer, just call Telephone Banking on 1890 24 24 24 to set up the bill or complete a bill payment mandate available in any branch.

- **Open a Savings Account Online**

You can now open a regular savings account through Internet Banking.

- **Mobile Top-up**

You can top-up any mobile phone using the online service. Top-up any O2, Vodafone or Meteor mobile with amounts of EUR10 - 40 (in multiples of 5), with a maximum daily top-up amount of EUR160.

- **Cheque search**

The cheque search facility allows you to enquire whether or not a cheque has been presented over the previous six months.

- [Online Loans](#)

Loans Online is the fast convenient and confidential method of applying for a loan, up to EUR20,000 - without leaving your PC!

- [sharedealing](#)

Buy and sell shares online.

- [Secure Internet Payments](#)

Make payments and purchases over the Internet with our secure service.

### What next and how do I apply?

- [Apply online](#)

- [View our online Demo](#)

- **Call us**

Call 1850 724 724 to speak with one of our Customer Service Advisers.

- **Call to a branch**

Call into your nearest AIB branch, complete an application form and you will be registered immediately

### Telephone and Internet Banking Service

- AIB Internet Banking customers may also access their accounts at any time by telephone by calling Telephone Banking 1890 24 24 24 or 00 353 1 667 0024 (from outside Rep. of Ireland). This helps to ensure that, should you not have access to or via the Internet, you can always access a banking service.
- Please note that, on certain days, Internet Banking is not available for short periods typically commencing 3 a.m. Irish time. In such circumstances, or if technical problems should occur, customers are directed to the telephone channel and these contact numbers are prominently displayed.

### Terms and Conditions Apply

AIB is a registered business name of Allied Irish Banks, p.l.c. Allied Irish Banks, p.l.c. is regulated by the Irish Financial Services Regulatory Authority. Registered Office: Bankcentre, Ballsbridge, Dublin 4. Registered in Ireland: Registered No. 24173.

## Internet Banking

**A.** Look at these words in the box.

Find them on your "Internet Banking" sheet and underline them.

view	balance	transfer funds	utility
bill payment mandate		convenient	confidential
secure		purchase	online

**B.** Now look at the words and phrases on the left. Write the correct word from the box in the column on the right.

1. easy to use	
2. move money	
3. permission to pay a bill	
4. private	
5. something you buy	
6. an organisation which gives the public water, gas or electricity	
7. look at	
8. safe	
9. the money you have in your account	
10. on the Internet	

**C.** Write down six things you can do with Internet Banking:

- 1) \_\_\_\_\_
- 2) \_\_\_\_\_
- 3) \_\_\_\_\_
- 4) \_\_\_\_\_
- 5) \_\_\_\_\_
- 6) \_\_\_\_\_

**D.** True or False? Circle the correct answer.

- You can pay your electricity bill. T/F
- You can pay for satellite or cable television. T/F
- You can top up your mobile by €200 every day. T/F
- You can invest in the stock market. T/F
- You can get a loan up to €50,000. T/F
- You can pay your car insurance. T/F

**E.** Write three different ways you can apply to do Internet Banking.

- 1) \_\_\_\_\_
- 2) \_\_\_\_\_
- 3) \_\_\_\_\_

**F.** Do you think you would like to have Internet Banking? Please explain your answer.

*I would/wouldn't like to have Internet Banking because...*

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## Internet Banking continued ...

G. Look at this example of an AIB Internet Banking page:



24HOUR-ONLINE

mobile top-up

### Mobile Details

Mobile Phone Number

086  409316

Mobile Phone Provider

O2

Top-up amount required

10 Euro

Account you wish to debit

CURRENT-039

→ submit

→ reset

Customers can top-up any pre-paid mobile phone.

H. What can you do on this page?

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What are the four pieces of information you need to put on the page?

- a) \_\_\_\_\_
- b) \_\_\_\_\_
- c) \_\_\_\_\_
- d) \_\_\_\_\_

I. Here is another example:



payment

To pay a bill, select the account you wish to debit and a utility you wish to pay. Then enter a payment amount and a payment date and click **Pay Bill**

Balance	
From Account	CURRENT-039 7337.86
To Utility	ESB

Enter payment amount in cent:

For example, to pay\* 45.00 Euro please enter 4500

Enter the date to pay:

For example, to pay on 25th September, 2003 please enter 25092003

[→ pay bill](#)

\*Remember to allow one working day for payments made before 5.00pm GMT to your AIB credit card or four working days for payment to other utilities (including MBNA Credit Cards). Payments made after 5.00pm GMT will be processed on the following night. You can specify a date up to 28 days in advance. From this date, allow 3 days for the payment to reach the payee.

J. What can you do on this page?

What are the four pieces of information you need to put on the page?

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_